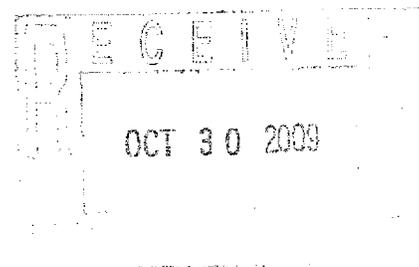




October 29, 2009

Mr. Andrew Marantides
Cleveland Department of Public Health
Division of Air Quality
75 Erieview Plaza 2nd Floor
Cleveland, OH 44114-1839



Re: FACILITY ID: 13-18-00-8451
NOTICE OF VIOLATION: AIR POLLUTION NUISANCE
CORRECTIVE ACTION PLAN – SUPPLEMENTAL RESPONSE

Dear Mr. Marantides:

This letter serves as a supplement to Sterling Autobody's ("Sterling") response dated September 30, 2009 and also as a response to your letter dated October 1, 2009.

As you know, Sterling Autobody's policy was to keep the overhead door closed at the Prep Station area anytime painting occurs. Employees have again been instructed on this policy and the manager is monitoring on a daily basis to ensure this policy is strictly followed. A notice has been posted stating "Please keep overhead door closed when spraying."

In addition, Sterling has contracted with a third party vendor to inspect the painting system. After a thorough inspection, the third party vendor concluded that the prep deck is working properly and did not find any problems with the system (see attached letter). However, the third party vendor made a few recommendations in order to enhance performance of the prep deck to minimize odors. It was recommended that Sterling install charcoal base filters in the pit areas of the prep deck and new filter support brackets along the inside wall. In addition, it was also recommended by the vendor that Sterling replace door gaskets and balance dampers on the paint booth. Sterling has scheduled all of the recommended work and expects to complete the work in the next few weeks. Accordingly, I trust that this response allows you to close your file. Should you have any additional questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Dan Lajoie', written in a cursive style.

Dan Lajoie
Director, Store Administration

Enc.

COOL TOUCH HEATING AND COOLING
P.O.BOX 241457
LYNDHURST, OH 44124

October 27, 2009

STERLING AUTO BODY #3
15703 PURITAS
CLEVELAND, OH 44135

Cool touch heating and cooling has been servicing the prep deck for the 2009 service contract and has found over the year that the unit has been running good condition but with small problems that were addressed and taken care of. Over all the prep deck is running very good and recommend installing charcoal filters for a possible solution for this problem with the odor outside building.

Estimate provided to store manger
sincerely,



DIRCK DARCANGELO
PRESIDENT
COOL TOUCH HEATING AND COOLING