



**STERLING**  
AUTOBODY CENTERS

September 30, 2009

Mr. Andrew Marantides  
Department of Public Health  
Division of Air Quality  
75 Erieview Plaza 2<sup>nd</sup> Floor  
Cleveland, OH 44114-1839

RECEIVED  
OCT - 1 2009

**Re: FACILITY ID: 13-18-00-8451**  
**NOTICE OF VIOLATION: AIR POLLUTION NUISANCE**

Dear Mr. Marantides:

This letter serves as Sterling Autobody's response to the Notice of Violation: Air Pollution Nuisance, Facility ID 13-18-00-8451 ("Notice"), located at Sterling Autobody Center ("Sterling"), 15703 Puritas Ave., Cleveland, Ohio. The Notice indicated that the Cleveland Division of Air Quality ("CDAQ") detected paint-like odors from Sterling's property along West 157<sup>th</sup> Street on August 31, 2009 at approximately 1:15 p.m. Sterling takes this Notice very seriously and is committed to working with you to implement appropriate corrective actions and preventive measures. At the outset, Sterling notes that to its knowledge, upon receipt of this Notice, all systems, such as the paint booth and preparation station, were and are operating properly.

It is possible that the overhead door was left open inadvertently on August 31, 2009, which may have resulted in odors escaping. The open door would have created a draft in this area which could result in odors being pulled outside during windy conditions. We have taken immediate action to ensure that the overhead door is kept closed anytime painting occurs. For example, employees have been reminded to keep the overhead door closed during painting. We have not detected any odors outside the shop since the overhead door has been kept closed during painting. We have not received any complaints regarding odors after implementing these practices.

We are also reviewing the stack height, filter change schedule, and paint booth and preparation station (along with the associated ventilation system), to ensure that all systems are operating properly. We have contracted with a third party vendor to inspect the above systems to determine if there are any problems that require repairs, or if there are any modifications that could potentially prevent odors from escaping from the paint booth in the future. If any such actions are identified, Sterling will promptly take appropriate action(s). Following the assessment by the third party vendor, which we anticipate will be completed over the next two to three weeks, Sterling will supplement this response.

In the meantime, should you have any questions, please contact me directly at 508-651-5304.

Sincerely,

Dan Lajoie  
Director, Store Administration