



City of Cleveland
Frank G. Jackson, Mayor

Department of Public Health
Division of Air Quality
1925 St. Clair Avenue
Cleveland, Ohio 44114-2085
216/264-3297 • Fax 216/264-8047
www.clevelandohio.org

SERVING OHIO EPA AS AGENCY 13
FOR CUYAHOGA COUNTY

CERTIFIED MAIL 70222030000118078771
RETURN RECEIPT REQUESTED

March 16, 2009

Ms. Diane Smith, CEO
Great Lakes Crematory
4701 Hinckley Industrial Parkway
Cleveland, Ohio 44109

NON-HPV

FACILITY ID: 13-18-00-7448

NOTICE OF VIOLATION: Failure to Comply With Permit Operational and Miscellaneous Requirements

Dear Ms. Smith:

On March 3, 6 and 11, 2009, the Cleveland Division of Air Quality (CDAQ) inspected Robert P. Smith Mortuary, Inc., d.b.a. Great Lakes Crematory (Great Lakes), d.b.a. National Mortuary Shipping located at 4701 Hinckley Industrial Parkway in Cleveland. This letter serves as notification that you are operating sources in violation of the following applicable air statutes, air regulations, or air permit conditions.

Great Lake's operation of Emission Unit (EU) N001: Crawford C-1000 Human Cremation Chamber, is in violation of Permit-to-Install/Operate (PTIO) #P0103783 Operational Restrictions for operating below 1600 degrees Fahrenheit on various dates between December 27, 2004 and March 6, 2009 and failing to monthly clean and inspect the afterburner chamber. Also, Great Lakes failed to visibly post EU N001 permit terms and conditions near the incinerator as required by permit Miscellaneous Requirements. Great Lakes has been in violation since August 27, 2008.

Furthermore, Great Lakes is in violation of PTIO #P0103796 Operational Restrictions for EU N004: ISI-H2 Human Retort, for failing to monthly clean and inspect afterburner chamber and failing to visibly post permit terms and conditions as required by permit Miscellaneous Requirements. Great Lakes has been in violation since August 26, 2008.

These are also violations of the Ohio Revised Code (ORC) Section 3704.05 (G).



Unless you undertake some type of corrective action with respect to the above noted violations, you will remain in non-compliance. CDAQ requests that Great lakes submit a corrective action plan stating how EU N001 will operate in the future at a minimum afterburner temperature of 1600 degrees F, and for EUs N001 and N004 how monthly cleaning and inspecting afterburner chamber will be performed and when permit terms and conditions will be visibly posted by the incinerators to the following enforcement representative:

Linda Kimmy
Cleveland Division of Air Quality
75 Erieview Plaza 2nd Floor
Cleveland, Ohio 44114-1839

Your written response to this letter must be received by CDAQ within fourteen (14) days of your receipt of this letter. If there is insufficient time to correct the alleged violations within this timeframe, your response must include a timeline for correcting the alleged violations.

Violations of Ohio air pollution laws and /or permit terms and conditions are subject to the penalties stipulated in Ohio Revised Code Section 3704.99(A), which allows fines of not more than twenty-five thousand dollars or imprisonment for not more than one year, or both, for each violation.

Free assistance with state and/or federal regulations, rules, laws or permit conditions can be provided at no charge through the Ohio EPA Office of Compliance Assistance and Pollution Prevention (OCAPP). OCAPP can be contacted at <http://www.epa.state.oh.us/ocapp> or (614) 644-3469 or (800) 329-7518.

CDAQ makes no guarantee that the facility will meet the qualifying guidelines established by OCAPP.

CDAQ issues this letter with Ohio EPA's concurrence. The failure to mention any specific violation does not excuse any violations of local, state and federal laws or regulations regarding air pollution control. Violations of air pollution control laws may be pursued in local court or referred to Ohio EPA or U.S. EPA for further enforcement action. Should you have any questions, please call Linda Kimmy at 216-664-2985. All correspondence with CDAQ must include the Ohio EPA facility identification number for Great Lakes Crematory: 13-18-00-7448.

Sincerely,

Valencia White
Field Enforcement Manager, CDAQ

VW/LK



cc:

Angie Berwald, President, Great Lakes Crematory
Kahlen Knapik, Supervisor, Great Lakes Crematory
Richard Nemeth and Michael J. Krzywicki, CDAQ
John Paulian, Ohio EPA Central Office
Lisa Holscher, U.S. EPA Region V
Facility File and L:\Data\Facilities\1318007448\2009-03-03 NOV.doc

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

MS. DIANE SMITH, CEO
 GREAT LAKES CREMATORY
 4701 HINCKLEY IND. PARKWAY
 CLEVELAND, OH 44109

 2. Article Number
 (Transfer from service label)

7002 2030 0001 1807 8771

PS Form 3811, August 2001

Domestic Return Receipt

102595-02-M-15

COMPLETE THIS SECTION ON DELIVERY
 A. Signature
 X *Richard R. Kenneth* Agent Addressee

 B. Received by (Printed Name) *Richard R. Kenneth* C. Date of Deliver *3-19-09*

 D. Is delivery address different from item 1? Yes
 If YES, enter delivery address below: No

 3. Service Type
 Certified Mail Express Mail
 Registered Return Receipt for Merchandise
 Insured Mail C.O.D.

 4. Restricted Delivery? (Extra Fee) Yes