



John R. Kasich, Governor  
Mary Taylor, Lt. Governor  
Scott J. Nally, Director



## NOTICE OF VIOLATION – ACTION REQUIRED

July 2, 2013

**CORRECTED COPY:** Letter sent June 24, 2013 noted incorrect "Subject" information. Please note that this violation has since been returned to compliance, public notices still need to be issued and returned to Ohio EPA. Boil alert may be lifted.

Ms. Candy Winston  
Concord Care Ctr.-Hartford  
4250 Sodom-Hutchings Road  
Cortland, OH 44410

TRUMBULL COUNTY  
CONCORD CARE CTR.-HARTFORD  
COMMUNITY PWS  
PWS ID: OH7800812

**Subject: Failure to Conduct Required Repeat Total Coliform Monitoring  
During April-June 2013 and Failure to Sample Source Water for Fecal Indicators**

Dear Ms. Winston:

Concord Care Ctr.-Hartford is in violation of monitoring requirements for Total Coliform established by Ohio Administrative Code (OAC), Rule 3745-81-21 for June 2013.

Ohio EPA records indicate that a total coliform-positive sample was collected from this water system on 6/7/2013 and the required repeat samples were not collected. To ensure the safety of drinking water provided by your system monitoring with all of the required repeat samples is essential.

Concord Care Ctr-Hartford is also in violation of Ohio Administrative Code (OAC) 3745-81-42 for failure to comply with the Ground Water Rule monitoring requirements.

**To address this violation, return to compliance, and prevent federal enforcement action, the required source water samples must be collected. Failure to collect the required source water sample(s) may result in enforcement action by the United States Environmental Protection Agency (USEPA).** If source water (raw) samples were collected as required, submit the results to the appropriate Ohio EPA District Office as soon as possible. If raw water sample was not collected, they must still be collected and Ohio EPA must receive result to return to compliance and prevent referring this violation to USEPA.

### **IMMEDIATE ACTION REQUIRED:**

- 1. Consult with Ohio EPA within 24 hours** regarding public notice requirements. If you have not already received direction regarding this violation, contact the NEDO at 330-963-1242.
- 2. Issue the enclosed public notices within 24 hours** in accordance with OAC, Rule 3745-81-32 using one or more of the following methods to reach all persons served.
  - Fax notice to broadcast media (radio and television);
  - Fax notice to newspaper (to editor, not legal notice section);
  - Hand delivery;
  - Contact sensitive populations (hospitals, day care, schools, nursing homes);
  - Direct telecommunication (if applicable);

- If applicable, provide copy to owner/operator of any consecutive water system for their notification to customers;
- Posted notices must remain in place for as long as the violation exists, but in no case for less than seven (7) days (even if the violation is resolved). The language in italics on the enclosed public notice is mandatory and must be included, as written. Do not make changes to the public notice without consulting with Ohio EPA beforehand.

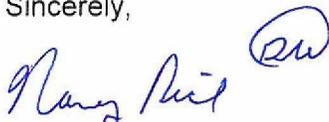
**NOTE: Issuance of a Public Notice must be repeated every 30 days** for as long as the violation exists, unless directed otherwise by the District Office. A verification form and a copy of the public notice, stating the corrective measures completed to date, must be submitted to the Ohio EPA.

3. **Complete the enclosed verification form, within 10 days of issuing the Public Notices** and mail it to Ohio EPA - NEDO. Include a copy of each notice distributed, published or posted.
4. **Collect a set of four (4) repeat samples, until one set is total coliform-negative to discontinue the Water Use Advisory.** Notify the people served by the water system when the water use advisory is discontinued.
5. **Collect a raw sample from each well in operation, or one raw sample representative of the wells, at the time the positive sample was collected.** The sample should be labeled a "Special Purpose" and marked as GWR001.
6. **Monitor with at least five (5) routine samples** in the month following a routine total coliform-positive result in accordance with OAC, Rule 3745-81-21(B)(7).

If repeat samples were collected, submit them as soon as possible.

If you have any questions, contact Charlotte Hammar at 330-963-1242.

Sincerely,

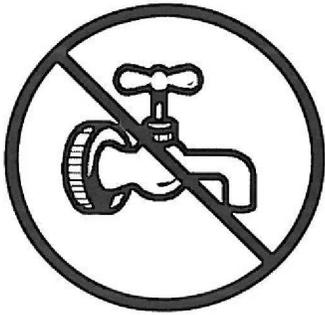


Nancy N. Rice  
Environmental Manager  
Division of Drinking and Ground Waters

NNR;dms

enclosures: Tier 1 & 3 Public Notifications  
Public Notice Instructions and Verification Form

cc: Trumbull County Health Department  
Charlotte Hammar, Ohio EPA, DDAGW, NEDO  
Kim Ethers, Ohio EPA, DDAGW, NEDO



## PUBLIC NOTICE - DRINKING WATER WARNING

Tests show coliform bacteria in water

BOIL YOUR WATER BEFORE USING  
OR USE BOTTLED WATER

Bottled water is available from \_\_\_\_\_.

Sampling conducted for our water system showed total coliform bacteria were found. We were required to collect four repeat samples within 24 hours of notification of any total coliform positive result to determine if *E. coli* or fecal coliform bacteria were present. These bacteria can make you sick, and are a particular concern for people with weakened immune systems. We did not collect all the required repeat samples, and therefore cannot be sure that the water does not pose an acute risk to human health.

### What should I do?

- *DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for at least one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.*
- *Fecal coliforms and E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause short term effects, diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly, and people with severely compromised immune systems.*
- *The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.*

### What happened?

Bacterial contamination can occur when increased run-off enters the drinking water source (for example, following heavy rains). It also can happen due to a break in the distribution system (pipes) or a failure in the water treatment process.

### What is being done?

We are investigating and taking the necessary steps to correct the problem as soon as possible.

For more information, please contact \_\_\_\_\_ at \_\_\_\_\_  
name of contact phone number

or at \_\_\_\_\_  
mailing address

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1(800) 426-4791.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

PWS ID: OH7800812

Date this public notice was distributed:

# DRINKING WATER NOTICE

## Source Monitoring requirements were not met for Concord Care Ctr-Hartford Violation Begin Date: 6/7/2013

Our water system recently failed to collect well water samples for fecal indicators following a routine total coliform positive result in our distribution system. Although this incident is not an emergency, as our customers, you have the right to know what happened and what we did to correct the situation.

### What Should I Do?

- *There is nothing you need to do at this time. You do not need to boil your water or take other corrective actions. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours. We will announce any emergencies on local radio and television stations.*

### What is being done?

Upon being notified of this violation, we are required to post this public notice to inform our customers. Concord Care Ctr-Hartford will take steps to ensure that adequate monitoring will be performed in the future.

For more information, please contact \_\_\_\_\_ at \_\_\_\_\_  
name of contact phone number  
or at \_\_\_\_\_  
mailing address

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

PWSID# OH7800812	Date Distributed:
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**PUBLIC NOTICE INSTRUCTIONS AND VERIFICATION FORM  
FOR TIER 1 and 3 VIOLATIONS**

The owner or operator of a public water system with a Tier 1 violation or situation that may pose an acute risk to human health is required to notify the persons served by the public water system. Notice shall be issued as soon as practical but **no later than 24 hours** after the system learns of the violation. Public notice shall be repeated as established during consultation with Ohio EPA.

I HEREBY CERTIFY THAT THE PUBLIC WAS NOTIFIED BY THE FOLLOWING METHOD(S) INDICATED BELOW, AS DESCRIBED IN THE OHIO ADMINISTRATIVE CODE RULE 3745-81-32:

Required Method of Public Notification	Actual Method of Public Notification
<p><b>Use one or more of the following methods to reach all persons served by the public water system:</b></p> <ol style="list-style-type: none"> <li>1. Public notice issued by appropriate broadcast media (such as radio and television stations)</li> <li>2. Public notice issued by continuous posting in conspicuous places throughout the area served by the water system (required to remain posted for as long as the violation exists)</li> <li>3. Public notice issued by hand delivery to persons served by the water system</li> <li>4. Public notice issued by another delivery method approved in writing</li> </ol>	<p><b>Describe actual methods used to notify public of the violation:</b></p> <p>1A. Name of station(s) _____</p> <p>1B. Date provided to station(s) _____</p> <p>2A. Dates of posting _____</p> <p>2B. Locations of posting _____ _____</p> <p>3. Date of delivery _____</p> <p>4A. Method _____</p> <p>4B. Date _____</p>
<p><b>Additional methods established in consultation with Ohio EPA</b></p>	<p>A. Method(s) _____ _____</p> <p>B. Date(s) _____</p>

**Please indicate below what public notice was used. INCLUDE A COPY OF THE PUBLIC NOTICE.**

- A public notice as provided was issued without changes.  
 A different public notice was issued **after consulting with Ohio EPA** on \_\_\_\_\_.

\_\_\_\_\_  
Signature of Responsible Person      Date

\_\_\_\_\_  
Printed Name and Title of Responsible Person

Concord Care Ctr-Hartford  
OH7800812  
Trumbull County  
June 2013  
Total Coliform Repeat Monitoring (Vio. Type 25/34)  
Vio Id: 8595936

<b>For Ohio EPA Use Only:</b>	
Date PN received:	_____
PN acceptable:	_____ PN not acceptable: _____