John R. Kasich, Governor
Mary Taylor, Lt. Governor
Scott J. Nally, Director

January 11, 2013

RE: TRUMBULL COUNTY
CONCORD CARE CTR.-HARTFORD
COMMUNITY WATER SYSTEM
PWS ID# OH7800812
LEAD AND COPPER
NOTICE OF VIOLATION

Ms. Dianne McFarland
Concord Care Center-Hartford
4250 Sodom-Hutchings Road
Cortland, OH 44410

SUBJECT: NOTICE OF VIOLATION FOR FAILURE TO ISSUE PUBLIC EDUCATION MATERIALS FOR LEAD ACTION LEVEL EXCEEDANCE

Dear Ms. McFarland:

This letter is notification that the Concord Care Center-Hartford water system is in violation of the Ohio Administrative Code (OAC) for failure to distribute public education information on lead in drinking water as specified in OAC rules 3745-81-80 through 3745-81-89.

In order to avoid any further violations and return to compliance, you must complete the following:

Within 30 days, deliver the public education materials by the following means:

A. Post informational notices in public place or common area in each building.
B. Distribute informational notices to each person served by the system.
C. Repeat tasks A and B every 12 months as long as you exceed the lead action level.
D. Submit a letter to us by December 31st of each year reporting on your public education compliance.

Issue the enclosed public notice and return a copy and the verification form to this office within 30 days.

Please note that you are still required to distribute the lead public educational materials within 30 days of receipt of this letter and submit verification of distribution to this office not more than 10 days after distribution. Public education must be distributed every 12 months as long as the water system exceeds the lead action level.

Templates for public education and verification form can be found on our Website at:

www.epa.ohio.gov/ddagw/reporting.aspx#Forms.

If you have any questions regarding this correspondence or if you need any assistance, please contact me at (330) 963-1242.

Sincerely,

Charlotte E. Hammar
Environmental Specialist
Division of Drinking and Ground Waters

CEH:dms

enclosures

cc: Kim Etters, Ohio EPA, DDAGW-DW, NEDO

DRINKING WATER NOTICE

Failure to Provide Public Education Materials for Lead Exceedances in

Concord Care Center-Hartford

We routinely monitor lead and copper levels in our drinking water. OAC 3745-81-85 requires that a community water system shall deliver public education materials to consumers within 60 days after the lead action level exceedance and every 12 months thereafter, as long as the system exceeds the lead action level. We failed to deliver the proper lead public education materials to all customers by _____, as required.

What is being done?

- We are still required to deliver public education materials on lead in drinking water to consumers by:

  A. Mail or hand deliver AND
  B. Continuous posting in conspicuous places throughout the area served

For more information, please contact _____ at _____ or _____
name of contact phone number
_____.
mailing address

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

PWS ID# _____ Date distributed: _____

Tier 2: Unresolved Lead Public Education public noticing requirement

PUBLIC NOTICE INSTRUCTIONS AND VERIFICATION FORM FOR PUBLIC WATER SYSTEMS WITH TIER 2 VIOLATIONS

The owner or operator of a public water system with a Tier 2 violation or situation shall notify the persons served by the public water system as soon as practical but **no later than 30 days** after the system learns of the violation. Public notice shall be repeated every 3 months as long as the violation or situation persists.

I HEREBY CERTIFY THAT THE PUBLIC WAS NOTIFIED BY THE FOLLOWING METHOD(S) INDICATED BELOW, AS DESCRIBED IN THE OHIO ADMINISTRATIVE CODE RULE 3745-81-32:

Required Method of Public Notification	Actual Method of Public Notification
COMMUNITY WATER SYSTEMS – 1. Must issue public notice by mail or other direct delivery to each customer and service connection (where known). 2. May also post in conspicuous locations throughout the distribution system (must remain posted for as long as the violation exists, but at least 7 days).	1. Date of mailing/delivery _____ 2.A. Dates of posting _____ 2.B. Locations of posting _____ _____ _____
NONCOMMUNITY WATER SYSTEMS – **Use one or more of the following:** 1. Public notice issued by posting in conspicuous locations throughout the distribution system (required to remain posted for as long as the violation exists, but in no case less than 7 days). 2. Public notice issued by mail or other direct delivery to each customer and service connection (where known).	**Describe actual methods used:** 1.A. Dates of posting _____ 1.B. Locations of posting _____ _____ _____ 2. Date of mailing/delivery _____
Schools and Day-Care Facilities must notify parents or guardians of children being served by methods <u>besides</u> posting, such as a newsletter, e-mail notice, or direct mailing	A. Method(s) _____ _____ B. Date(s) _____
ALL SYSTEMS – **If the above methods do not reach all persons served,** also use any other method calculated to reach other persons served by the system (e.g. publication in a local newspaper or newsletter, use of e-mail to notify employees or students, or delivery of multiple copies to central locations).	A. Method(s) _____ _____ _____ B. Date(s) _____

Please check which public notice was used:

____ A public notice as shown on the other side of this sheet was issued <u>without changes</u>.

____ A different public notice was issued. **INCLUDE A COPY OF THE PUBLIC NOTICE.**

_____
Signature of Responsible Person Date

_____
Printed Name and Title of Responsible Person

PWS NAME: Concord Care Center-Hartford
PWSID: OH7800812
COUNTY: Trumbull

VIOLATION TYPE: 65
MONITORING PERIOD: 2012

<u>For Ohio EPA use only:</u>
Date PN received: _____
PN acceptable: _____ PN not acceptable: _____