



**Environmental
Protection Agency**

Ted Strickland, Governor
Lee Fisher, Lt. Governor
Chris Korleski, Director

OH6201911

Lake Erie Utilities Company

1/14/2011



Re: Ottawa County
Lake Erie Utilities Company
TNC Water System
PWS ID# 6201911

December 16, 2010

Mr. Jim Arvin, President
Lake Erie Utilities Company
15601 Brookpark Road
Brookpark, Ohio 44142

Subject: Treatment Technique Violation

Dear Mr. Arvin:

During April 2009 the Lake Erie Utilities Company failed to provide sufficient filtration when the turbidity of filtered water was not less than or equal to 1.0 NTU in at least 95% of the grab samples analyzed. This is a violation of OAC Rule 3745-81-73(A)(1),

This turbidity exceedance constitutes a treatment technique violation that, in accordance with OAC Rules 3745-81-32 (C) and (E), requires a Tier two public notification as soon as practical, but no later than 30 days after the public water system learns of the violation, or January 15, 2010. An example public notice is enclosed.

The Lake Erie Utilities Company must submit a completed verification form to the Ohio EPA Northwest District Office indicating that it has fully complied with the public notification rules within 10 days of completing the public notification requirements for the initial public notice and any repeat notices. A representative copy of each type of notice distributed must be included, published, posted and made available to the persons served by the public water system and to the media.

If the public water system fails to correct its violations, then the director may enforce the safe drinking water rules to attain compliance. An enforcement action may include civil penalties of not more than \$25,000 per day per violation in accordance with ORC 6109.33, or administrative penalties in accordance with OAC Rule 3745-81-04.

If you have any questions regarding this letter, please contact me at (419)373-3106.

Sincerely,

Debbie Ko
Environmental Specialist 2
Division of Drinking and Ground Waters

cc: Ottawa County Health Department
Derrick Chennault, Eastwood Environmental
DDAGW, NWDO File

DRINKING WATER NOTICE

Lake Erie Utilities Company Did Not Meet Treatment Requirements

We routinely monitor our water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. Water samples for April 2009 showed that 24 percent of turbidity measurements were more than 1.0 turbidity units. The standard is no more than 5 percent of samples may exceed 1.0 turbidity units per month. The turbidity levels are relatively low. However, their persistence is a concern.

What should I do?

- **You do not need to boil the water or take other actions.** We do not know of any contamination, and none of our testing has shown disease-causing organisms in the drinking water.
- *Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. People with severely compromised immune systems, infants, and some elderly people may be at increased risk. These people should seek advice about drinking water from their health care providers.*
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

We are investigating and taking the necessary steps to correct the problem as soon as possible.

For more information, please contact _____ at _____ or _____.
name of contact phone number mailing address

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1(800) 426-4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

PWSID#: _____ Date distributed: _____



State of Ohio Environmental Protection Agency

Northwest District Office
347 North Dunbridge Road
Bowling Green, OH 43402-9398

Return if not called for in 10 days



neopost
12/16/2010

FIRST-CLASS MAIL



\$00.44⁰⁰

RECEIVED

ZIP 43402
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DEC 27 2010

OHIO E.P.A.
N.W.D.O.

MR JIM ARVIN
PRESIDENT
LAKE ERIE UTILITIES CO
15601 BI
BROOKF

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RETURN TO SENDER
NO SUCH NUMBER
UNABLE TO FORWARD

BC: 43402939847 *1946-14602-15-99

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