



Environmental Protection Agency

Ted Strickland, Governor
Lee Fisher, Lt. Governor
Chris Korteski, Director

Re: Ottawa County
Lake Erie Utilities Company
TNC Water System
PWS ID# 6201911

December 16, 2010

OH6201911 LAKE ERIE UTILITIES COMP

44 12/17/10

Mr. Jim Arvin, President
Lake Erie Utilities Company
15601 Brookpark Road
Brookpark, Ohio 44142



Subject: Treatment Technique Violation

Dear Mr. Arvin:

During April 2008 the Lake Erie Utilities Company failed to provide sufficient filtration when the turbidity of filtered water was not less than or equal to 1.0 NTU in at least 95% of the grab samples analyzed. This is a violation of OAC Rule 3745-81-73(A)(1).

This turbidity exceedance constitutes a treatment technique violation that, in accordance with OAC Rules 3745-81-32 (C) and (E), requires a Tier two public notification as soon as practical, but no later than 30 days after the public water system learns of the violation, or January 15, 2011. An example public notice is enclosed.

The Lake Erie Utilities Company must submit a completed verification form to the Ohio EPA Northwest District Office indicating that it has fully complied with the public notification rules within 10 days of completing the public notification requirements for the initial public notice and any repeat notices. A representative copy of each type of notice distributed must be included, published, posted and made available to the persons served by the public water system and to the media.

If the public water system fails to correct its violations, then the director may enforce the safe drinking water rules to attain compliance. An enforcement action may include civil penalties of not more than \$25,000 per day per violation in accordance with ORC 6109.33, or administrative penalties in accordance with OAC Rule 3745-81-04.

If you have any questions regarding this letter, please contact me at (419)373-3106.

Sincerely,

Debbie Ko
Environmental Specialist 2
Division of Drinking and Ground Waters

Ottawa County Health Department
Derrick Chennault, Eastwood Environmental
DDAGW, NWDO File

REPORT OF THE POLICE

State of Michigan Department of Police and Sheriff's Services

Report No. _____ Date _____

Officer Name _____

Officer ID _____

Officer Signature _____

Officer Station _____

Officer Contact Information _____

Officer Name _____

DRINKING WATER NOTICE

Lake Erie Utilities Company Did Not Meet Treatment Requirements

We routinely monitor our water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. Water samples for April 2008 showed that 29 percent of turbidity measurements were more than 1.0 turbidity units. The standard is no more than 5 percent of samples may exceed 1.0 turbidity units per month. The turbidity levels are relatively low. However, their persistence is a concern.

What should I do?

- **You do not need to boil the water or take other actions.** We do not know of any contamination, and none of our testing has shown disease-causing organisms in the drinking water.
- *Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. People with severely compromised immune systems, infants, and some elderly people may be at increased risk. These people should seek advice about drinking water from their health care providers.*
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

We are investigating and taking the necessary steps to correct the problem as soon as possible.

For more information, please contact _____ at _____ or _____
name of contact phone number mailing address

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1(800) 426-4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

PWSID#: _____ Date distributed: _____



State of Ohio Environmental Protection Agency

Northwest District Office
347 North Dunbridge Road
Bowling Green, OH 43402-9398

Return if not called for in 10 days



neopost[®]

12/16/2010

US POSTAGE

FIRST-CLASS MAIL

\$00.44⁰



ZIP 43402
041L11212724

RECEIVED

DEC 23 2010

OHIO EPA
N.W.D.O.

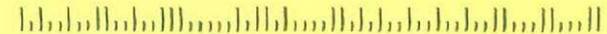
MR JIM ARVIN
PRESIDENT
LAKE ERIE UTILITIES CO
15601 BIRCH
BROOKFIELD

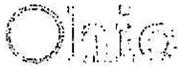
NIXIE 444 5E 1 01 12/24/10

RETURN TO SENDER
NO SUCH NUMBER
UNABLE TO FORWARD

BC: 43402939847 *1946-14285-16-33

44142+1015 434029398





**Environmental
Protection Agency**

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Lee Fisher, Lt. Governor
Chris Korfeski, Director

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PWSID#: _____ Date distributed: _____

**PUBLIC NOTIFICATION INSTRUCTIONS AND VERIFICATION FORM FOR
PUBLIC WATER SYSTEMS WITH TIER 2 VIOLATIONS**

The owner or operator of a transient non community public water system with a Tier 2 violation or situation shall notify the persons served by the public water system as soon as practical but **no later than 30 days** after the system learns of the violation. Public notice shall be repeated every 3 months as long as the violation or situation persists.

I HEREBY CERTIFY THAT THE PUBLIC WAS NOTIFIED BY THE FOLLOWING METHOD(S) INDICATED BELOW, AS DESCRIBED IN THE OHIO ADMINISTRATIVE CODE RULE 3745-81-32:

Required Method of Public Notification	Actual Method of Public Notification
COMMUNITY WATER SYSTEMS – 1. Must issue public notice by mail or other direct delivery to each customer and service connection (where known). 2. May also post in conspicuous locations throughout the distribution system (must remain posted for as long as the violation exists, but at least 7 days).	1. Date of mailing/delivery _____ 2.A. Dates of posting _____ 2.B. Locations of posting _____ _____ _____
NONCOMMUNITY WATER SYSTEMS – Use one or more of the following: 1. Public notice issued by posting in conspicuous locations throughout the distribution system (required to remain posted for as long as the violation exists, but in no case less than 7 days). 2. Public notice issued by mail or other direct delivery to each customer and service connection (where known).	Describe actual methods used: 1.A. Dates of posting _____ 1.B. Locations of posting _____ _____ _____ 2. Date of mailing/delivery _____
Schools and Day-Care Facilities must notify parents or guardians of children being served by methods <u>besides</u> posting, such as a newsletter, e-mail notice, or direct mailing	A. Method(s) _____ _____ B. Date(s) _____
ALL SYSTEMS – If the above methods do not reach all persons served, also use any other method calculated to reach other persons served by the system (e.g. publication in a local newspaper or newsletter, use of e-mail to notify employees or students, or delivery of multiple copies to central locations).	A. Method(s) _____ _____ _____ B. Date(s) _____

Please check which public notice was used:

_____ A public notice as shown on the other side of this sheet was issued without changes.

_____ A different public notice was issued. **INCLUDE A COPY OF THE PUBLIC NOTICE.**

Signature of Responsible Person Date

Printed Name and Title of Responsible Person

PWS NAME: Lake Erie Utilities Company
 PWSID: 6201911 Facility ID: 6252901
 COUNTY: Ottawa

Violation Type: 44
 Monitoring Period: April 2008

For Ohio EPA use only. Date PN received: _____ PN acceptable: _____ PN not acceptable: _____
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