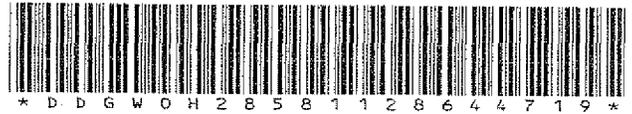


**Environmental  
Protection Agency**

John R. Kasich, Governor  
Mike DeWine, Lt. Governor  
Chris Kinnaman, Director



August 23, 2012

**NOTICE OF VIOLATION – ACTION REQUIRED**

Mr. Robert Kolar  
16508 Main Market  
P.O. Box 586  
Parkman, OH 44080

GEAUGA COUNTY  
FROZEN DEELITE CAFE  
NON-COMMUNITY, TRANSIENT PWS  
PWS ID: OH2858112

**SUBJECT: FAILURE TO CONDUCT REQUIRED REPEAT TOTAL COLIFORM AND  
GROUND WATER RULE MONITORING**

Dear Mr. Kolar:

Frozen Deelite Cafe is in violation of monitoring requirements for Total Coliform established by Ohio Administrative Code (OAC), Rules 3745-81-21 and 3745-81-42 for Third Quarter of 2012.

Ohio EPA records indicate that a total coliform-positive sample was collected from this water system on 8/8/2012, and the required repeat samples were not collected. For your water system the four repeat samples also satisfy the Ground Water Rule requirement for the initial raw water sample. To ensure the safety of drinking water provided by your system, monitoring with all of the required repeat samples is essential.

**IMMEDIATE ACTION REQUIRED:**

- 1. Consult with Ohio EPA within 24 hours** regarding sampling and public notice requirements. If you have not already received direction regarding this violation, contact the NEDO at 330-963-1149.
- 2. Issue the enclosed public notice within 24 hours** in accordance with OAC, Rule 3745-81-32 using one or more of the following methods to reach all persons served.
  - Hand delivery to persons served by the water system;
  - Posting in conspicuous locations, such as bulletin boards, restrooms, drinking fountains, vending areas;
  - Send to parents or guardians of children at schools or day care facilities;
  - Another delivery method approved in writing by the director;
  - Posted notices must remain in place for as long as the violation exists, but in no case for less than seven (7) days (even if the violation is resolved). The language in italics on the enclosed public notice is mandatory and must be included, as written. Do not make changes to the public notice without consulting with Ohio EPA beforehand.

**NOTE: Issuance of a Public Notice must be repeated every 30 days** for as long as the violation exists, unless directed otherwise by the District Office. A verification form and a copy of the public notice, stating the corrective measures completed to date, must be submitted to the Ohio EPA.

FROZEN DEELITE CAFE  
AUGUST 23, 2012  
PAGE 2

3. **Complete the enclosed verification form, within 10 days of issuing the Public Notice and mail it to Ohio EPA - NEDO.** Include a copy of each notice distributed, published or posted.
4. **Collect a set of four (4) repeat samples, until one set is total coliform-negative to discontinue the Water Use Advisory.** Notify the people served by the water system when the water use advisory is discontinued.
5. **Monitor with at least five (5) routine samples** in the month following a routine total coliform-positive result in accordance with OAC, Rule 3745-81-21(B)(7).

If repeat samples were collected, submit them as soon as possible.

If you have any questions, contact Kathy Metropulos at 330-963-1149.

Sincerely,

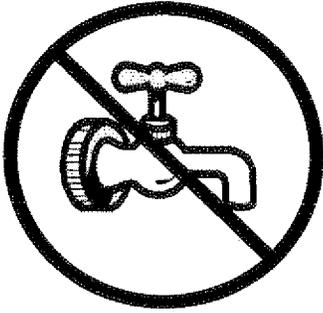


Nancy N. Rice  
Environmental Manager  
Division of Drinking and Ground Waters

NNR:dms

enclosures: Tier 1 Public Notification  
Public Notice Instructions and Verification Form

cc: Geauga County Health Department  
District File Copy  
Kathy Metropulos, Ohio EPA, DDAGW-DW, NEDO  
Kim Eters, Ohio EPA, DDAGW-DW, NEDO



# PUBLIC NOTICE - DRINKING WATER WARNING

Tests show coliform bacteria in water

BOIL YOUR WATER BEFORE USING  
OR USE BOTTLED WATER

Bottled water is available from \_\_\_\_\_.

Sampling conducted for our water system showed total coliform bacteria were found. We were required to collect four repeat samples within 24 hours of notification of any total coliform positive result to determine if *E. coli* or fecal coliform bacteria were present in our distribution system and source. These bacteria can make you sick, and are a particular concern for people with weakened immune systems. We did not collect all the required repeat samples, and therefore cannot be sure that the water does not pose an acute risk to human health.

## What should I do?

- *DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for at least one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.*
- *Fecal coliforms and E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause short term effects, diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly, and people with severely compromised immune systems.*
- *The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.*

## What happened?

Bacterial contamination can occur when increased run-off enters the drinking water source (for example, following heavy rains). It also can happen due to a break in the distribution system (pipes) or a failure in the water treatment process.

## What is being done?

We are investigating and taking the necessary steps to correct the problem as soon as possible. For more information, please contact \_\_\_\_\_ at \_\_\_\_\_  
name of contact phone number  
or at \_\_\_\_\_  
mailing address

Upon being notified of this violation, the water system was required to have the drinking water further analyzed and to post this public notice to inform our customers.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1(800) 426-4791.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice. You can do this by posting this notice in a public place or distributing copies by hand/mail.*

PWSID# OH2858112	Date this public notice was distributed:
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Tier 1: Total Coliform Repeat Monitoring Not Completed – Non-Community  
Tier 3: Ground Water Rule Monitoring Not Completed – Non-Community

**PUBLIC NOTICE INSTRUCTIONS AND VERIFICATION FORM  
FOR TIER 1 VIOLATIONS FOR TOTAL COLIFORM RULE AND  
TIER 3 VIOLATION FOR GROUND WATER RULE**

The owner or operator of a public water system with a Tier 1 violation or situation that may pose an acute risk to human health is required to notify the persons served by the public water system. Notice shall be issued as soon as practical but **no later than 24 hours** after the system learns of the violation. Public notice shall be repeated as established during consultation with Ohio EPA.

I HEREBY CERTIFY THAT THE PUBLIC WAS NOTIFIED BY THE FOLLOWING METHOD(S) INDICATED BELOW, AS DESCRIBED IN THE OHIO ADMINISTRATIVE CODE RULE 3745-81-32:

Required Method of Public Notification	Actual Method of Public Notification
<p><b>Use one or more of the following methods to reach all persons served by the public water system:</b></p> <p>1. Public notice issued by continuous posting in conspicuous places throughout the area served by the water system (required to remain posted for as long as the violation exists)</p> <p>2. Public notice issued by hand delivery to persons served by the water system</p> <p>3. Public notice issued by another delivery method approved in writing</p>	<p><b>Describe actual methods used to notify public of the violation:</b></p> <p>1A. Dates of posting _____</p> <p>1B. Locations of posting _____ _____</p> <p>2. Date of delivery _____</p> <p>3A. Method _____</p> <p>3B. Date _____</p>
<p><b>Additional methods established in consultation with Ohio EPA</b></p>	<p>A. Method(s) _____ _____</p> <p>B. Date(s) _____</p>

**Please indicate below what public notice was used. INCLUDE A COPY OF THE PUBLIC NOTICE.**

\_\_\_\_\_ A public notice as provided was issued without changes.

\_\_\_\_\_ A different public notice was issued.

\_\_\_\_\_  
Signature of Responsible Person                      Date

\_\_\_\_\_  
Printed Name and Title of Responsible Person

Frozen Deelite Cafe  
OH2858112  
Geauga County  
Third Quarter of 2012  
Total Coliform Repeat Monitoring (Vio. Type 25/34)  
Vio Id: 8644719

<p><b>For Ohio EPA Use Only:</b> Date PN received: _____ PN acceptable: _____ PN not acceptable: _____</p>
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