

# CITY OF TOLEDO

## DEPARTMENT OF PUBLIC UTILITIES

December 22, 2008

Mr. Patrick Willard, Manager  
Big Truck & Auto  
1006 Holland Park  
Holland, Ohio 43528

### Certified Warning Letter

RE: 2008 Facility Inspection

Dear Mr. Willard:

Pursuant to EPA's aftermarket converter policy entitled "Sale and Use of Aftermarket Catalytic Converters" published on August 5, 1986, installers are required to maintain certain records pertaining to the aftermarket converters they install. Upon inspection of the records for your facility on December 18, 2008, we found the records to be insufficient to meet this policy. The converters must be identified or marked as to which customer's vehicle they came from, usually by invoice number. The invoice for replacement must include the customer's name and complete address, the vehicle's make, model, year, and mileage, as well as the reason for replacement. If the replacement is not required by a State or local program, both customer and installer must sign a statement concerning why the converter was replaced. If the replacement is required by a State or local program, the installer must keep a copy of the statement or order by the program representative. We found the converters at your facility to be insufficiently marked to match it to the customer vehicle. We also noted insufficient information on the invoice, most notably a reason for replacement and a signed statement concerning why the converter was replaced. These deficiencies must be corrected. We will be conducting an unannounced follow-up inspection to verify these deficiencies have been corrected. Enclosed is a copy USEPA's publication entitled "What you should know about using, installing, or buying aftermarket catalytic converters" with the appropriate information regarding installation highlighted.

This letter serves as a warning that similar occurrences in the future may result in the initiation of an Enforcement Action Request to the Ohio EPA, Central Office.

---

Timothy D. Murphy, Commissioner  
DIVISION OF ENVIRONMENTAL SERVICES  
Quilter Environmental Center  
348 South Erie Street, Toledo, Ohio 43604-8633 USA  
Telephone: 419-936-3015 Fax: 419-936-3959 E-mail: tim.murphy@toledo.oh.gov

Please feel free to contact me at (419) 936-3963 if you have any questions regarding this letter.

From Toledo - an International Award Winning City!

A handwritten signature in black ink, appearing to read "Brad Faggionato". The signature is written in a cursive style with a large initial "B".

Brad Faggionato, Engineer - Air Resources

BJF/bjf

Enclosure

cc: Timothy D. Murphy, Commissioner, Environmental Services  
Karen Granata, P.E., Chief of Air Resources  
Joyce Anagnos, Senior Attorney, City of Toledo  
John Paulian, OEPA